

Key Updates V8.9 to V2021.10

Access all MC applications from the new login page

- We have added the application chooser to the new login page and have also added the option to access MC Express from this window. This means you can now access all of Maintenance Connection's applications from the same page, as opposed to using a separate URL to access MC Express.



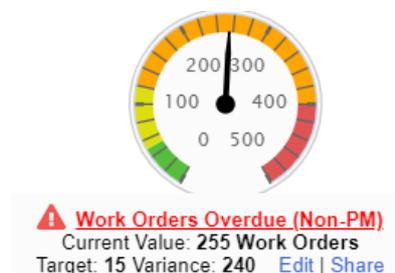
Upload attachments of up to 250MB

You can now upload files of up to 250MB in the Main Application (MRO), MC Express, and the API. This vastly increases Maintenance Connection's attachment capability as the previous attachment size limit was 10MB

Updated gauges for the KPI Dashboard

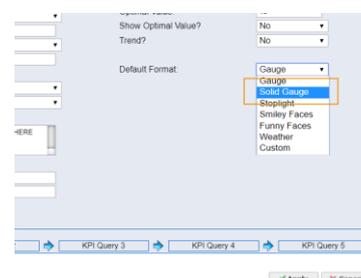
The KPI (Key Performance Indicators) gauges have been completely updated for a modern look and feel.

We have also provided a new type of gauge called the Solid Gauge, which is an updated version of the legacy KPI gauges.

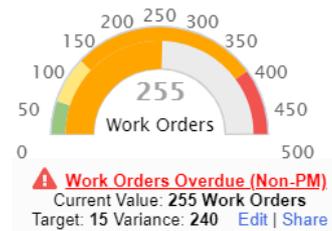


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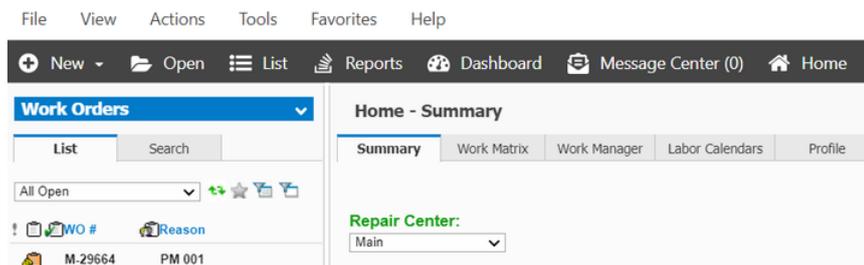
To switch to a solid gauge:



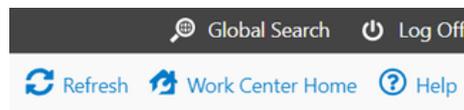
The KPI gauge changes to the solid gauge format.



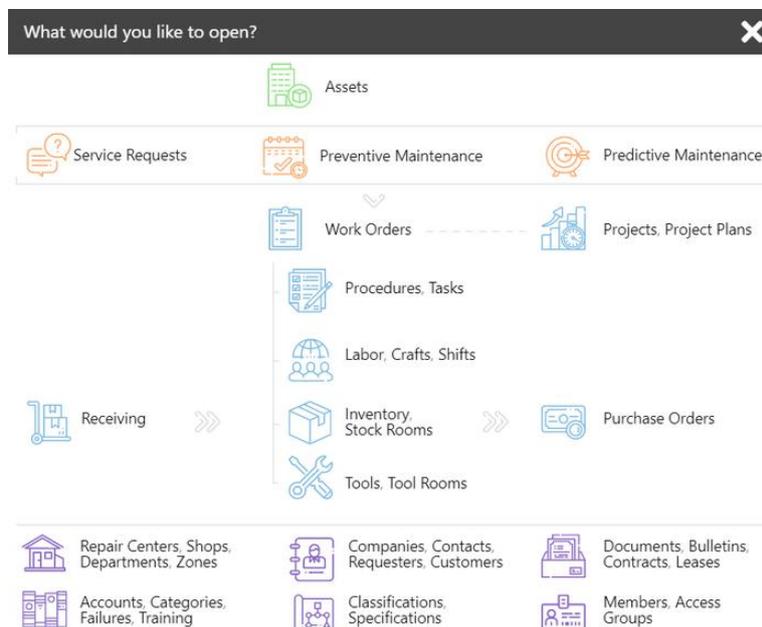
We have given the Main Application (MRO) a major face lift, modernizing the look and feel and making Maintenance Connection more consistent with other Accruent products. With the updated look and feel, very little has changed with the behaviour of the application or in the location of items within the interface.



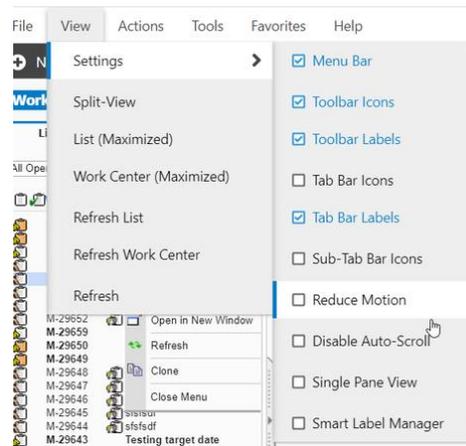
- We removed the green gear button in the upper right hand corner of the application and now display the options that were contained in the gear menu at the root level of the page (Refresh, Print, and so on). As before, the options shown depend on the page you have accessed.



- The split screen/full screen buttons that were located in the upper right hand corner of the application have been removed.
- The Module Menu has been updated with a fresh, new look, but the position of each module link/selection remains the same.



- The menus at the top of the screen have also been given a face lift.

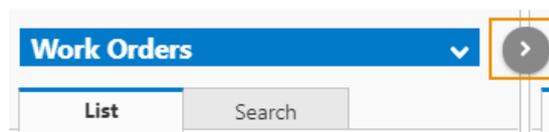


- Logos and icons in the Main Application (MRO) and in the MC Express now reflect updated Accruent branding (but the orange and white check-mark logo will always be in our hearts!)
- The splitter bar (which separates the List from the Work Center) now functions as intended, fully adjusting to any point on the page with a single click and drag.



Look and Feel Updates

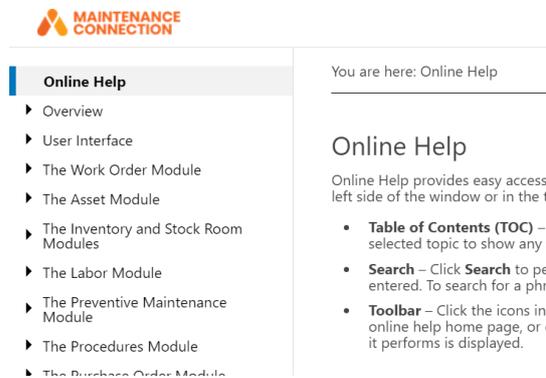
- The expanded list button has been moved and changed to a simple arrow



- A new font has been applied to the various module pages

The screenshot shows a software interface with two main sections: 'Reason' and 'Details'. The 'Reason' section has a text area containing 'Equipment Broken' and a 'Problem:' dropdown menu set to 'BROKEN'. The 'Details' section contains several dropdown menus: 'Procedure:', 'Target Date:' (set to 19/01/2020), 'Target Hours:' (set to 1), and 'Type:' (set to RO). Below the 'Type:' dropdown, the word 'Routine' is visible.

- A new preference lets you determine whether icons display in the Asset List . You can set the Display Icons in Asset Tree? option in the System>User Interface preferences. The default settings is to display the icons.
- Our online help platforms (User Guide, Reporter Guide, and MC Express Help) have an updated look and feel.



User experience boost for reporter

We made the following updates to the report preview window to improve your experience working with the Reporter.

Freeze column headers

- The column headers on a report now remain at the top of the screen when you scroll down the page. As customers have suggested, this allows you to more easily understand the data you're viewing, especially on lengthy reports.

Hours	Status	Labor Report	UDF Field 16?	UDF Field 17?
1	ISSUED		<input type="checkbox"/>	<input type="checkbox"/>
1	ISSUED		<input type="checkbox"/>	<input type="checkbox"/>
1	ISSUED		<input type="checkbox"/>	<input type="checkbox"/>
5	ISSUED		<input type="checkbox"/>	<input type="checkbox"/>
1	ISSUED		<input type="checkbox"/>	<input type="checkbox"/>

Dynamically adjust column width

- You can now dynamically adjust column width in reports by dragging a column edge to expand or lessen the column's width. Consider adding column lines to your reports (Report Setup > General > Settings) to make this new feature easier to use.

Work Order #	Reason	Asset ID	P
M-27552	Northwest Campus	NW_Campus	C
M-27550	Omaha	Omaha	C
M-26554	Monitor 13 (MONITOR-13)	MONITOR-13	P

General | Style / Format | Charts / KPIs

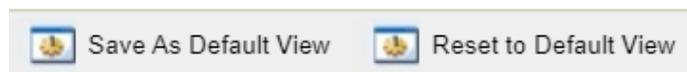
Sort / Group | Layout | Settings

- Display Report Description
- Display Report Header
- Display Report Criteria
- Display Format Criteria
- Display Photos in Report Criteria
- Display Chart(s) Only
- Display Column Lines
- Repeat header on pagebreak

Report Page
Report Width
Auto-refresh Interval (min)

Save adjusted column widths in Reporter

- Dynamic adjustments have been added to reporter. You can now save these adjustments by selecting "save as default view"



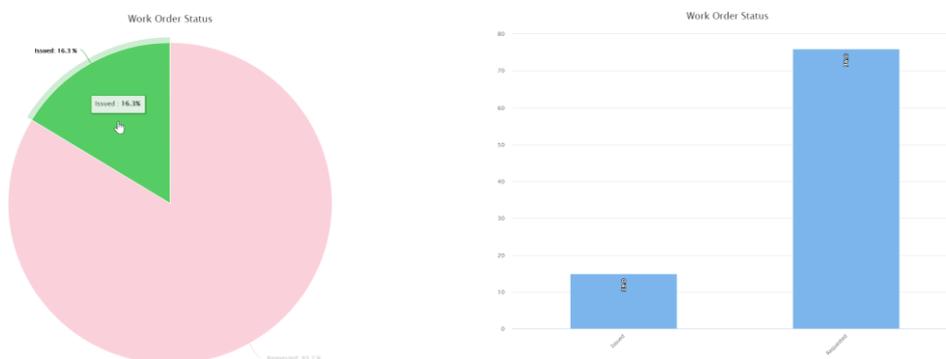
Printer Friendly Button

- Added a Printer Friendly button to the reporter toolbar. This button toggles dynamic column sizing on and off so that printed content displays better. This button will not appear on custom reports, such as WO Printouts.



Updated charts and graphs in the Reporter

Charting has also been updated for the Reporter. In addition to having an updated look and feel, chart labels no longer overwrite and/or crowd each other and pie charts are now ordered from the largest to smallest slices.

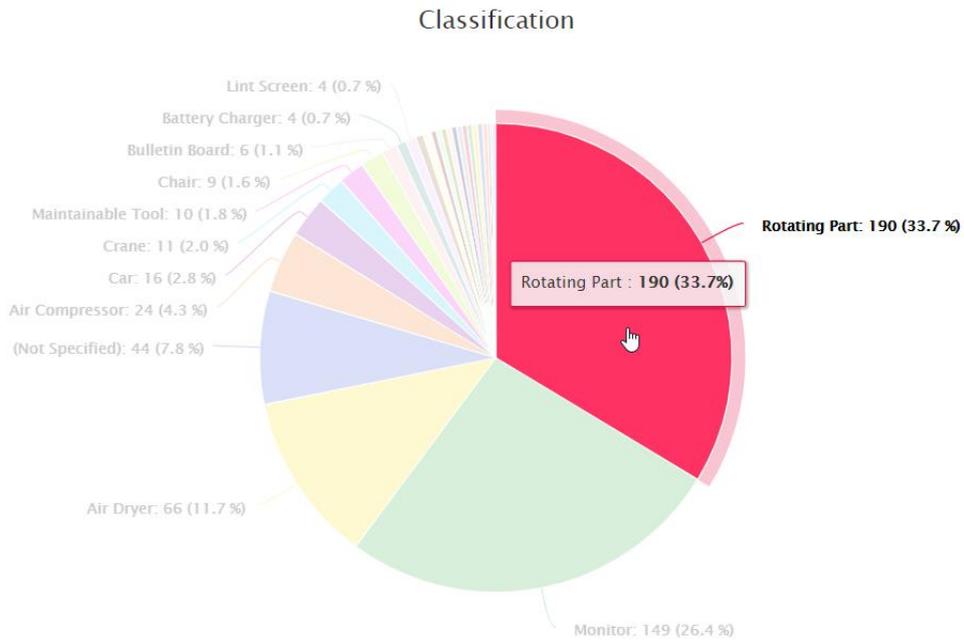


You can also download report charts to your computer or device by clicking the menu button in the upper-right corner of the chart image and selecting a download option.



Pie Charts show count in Reporter

- Pie charts in Reporter now show count as well as percentage



Updated new member sign-up process

- We completely updated the new member sign-up process. System administrators now create new members in the Membership module which then invites the new member via email to sign up. This simplifies the process for administrators by eliminating the need for post-sign-up approvals and sharing connection keys. For the user, the updated sign-up page provides a cleaner, more intuitive experience.

To create a new member:

- Sign into Maintenance Connection, access the Membership module, click the New button. A dialog box appears.

The screenshot shows a form titled "Member Info" with the following fields:

- First Name:
- Middle Name:
- Last Name:
- Email:
- Repair Center:

Below this is the "Access Info" section:

- Access Group:
- Applications:
- Session Timeout: (in minutes)

A note below the Session Timeout field states: "If the Session Timeout is set to 0, the system default will be used."

The "Email Message" section contains a large text area for adding a custom message.

The "Integration Info" section has two radio buttons:

- Create a new Labor or Requester record for this Member
- Link this Member to an existing Labor or Requester record

At the bottom right are "Email" and "Close" buttons.

- The new member is created and an invite email sent to the address entered.
- The invite email includes generic messaging about accessing Maintenance Connection along with a link to complete the sign-up process. You can add your own message to the invite email in the Email Message field.
- To complete the sign-up process, new members select a link in the invite email to access the Maintenance Connection Sign Up page with the New Member option selected.

Maintenance Connection Sign Up

The screenshot shows the "Maintenance Connection Sign Up" page with the following fields:

- Company / Organization Name:
- Confirm Access: New Member Existing Member
- First Name:
- Last Name:
- Email:
- Choose Member Id:
- Choose Password:
- Confirm Password:

A "Create Member" button is located at the bottom right.

- Users who are signing up for Maintenance Connection for the first time enter their information and click Create Member. The user is then signed into Maintenance Connection.
- Users who are already members of another maintenance connection database select the Existing Member option, enter their Member ID and Password, and click Link Existing Member. They are then signed into the new database in Maintenance Connection.

Maintenance Connection Sign Up

Company / Organization Name

MAINTENANCE 1

Confirm Access

New Member Existing Member

Member ID

Password

Link Existing Member